# Medium-term Strategic Plan 2025



May 8, 2025





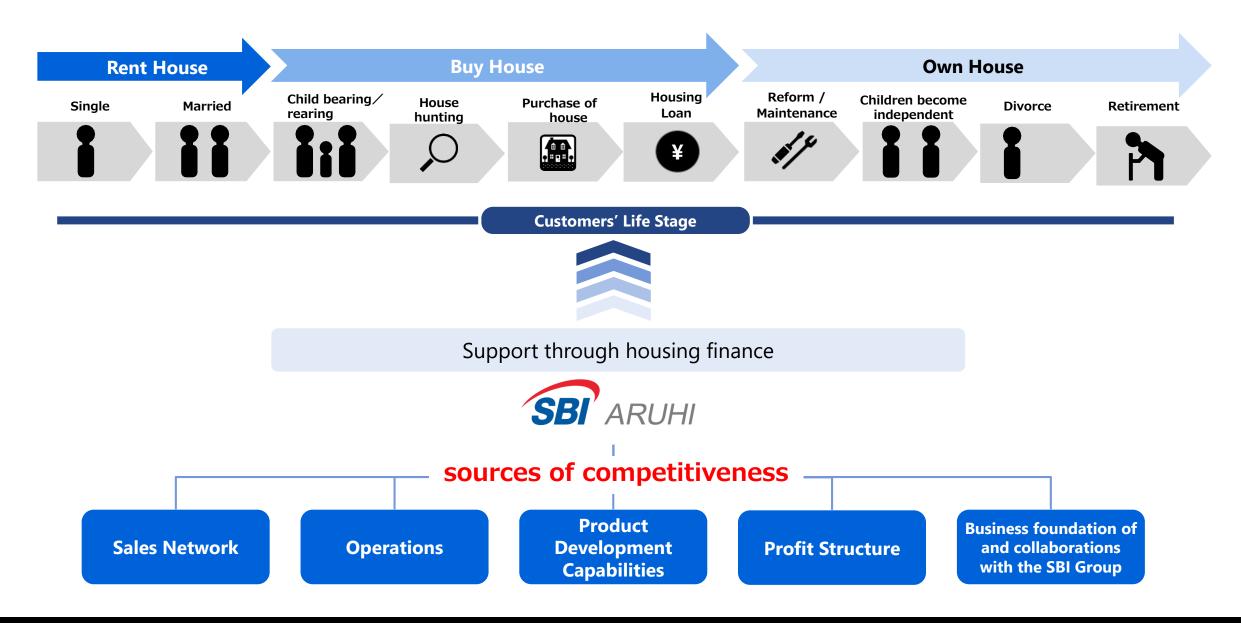
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# **Becoming a leading company in housing finance**

Overwhelming No.1 market share in Flat 35	<ul> <li>Rebuild sales network and operations</li> <li>Achieve overwhelming No.1 market share in Flat 35 by leveraging strengthened business foundation</li> </ul>
Invest in growth areas	<ul> <li>Position "Growth" areas as areas where home-buying needs will increase in the future, and allocate our resources accordingly</li> <li>Strengthen initiatives for financial inclusion through housing loans</li> </ul>
Stock revenues exceed 50%	<ul> <li>Establish new stock businesses to build sustainable profit structure</li> <li>Aim for ROE over 10% as a key performance indicator</li> </ul>





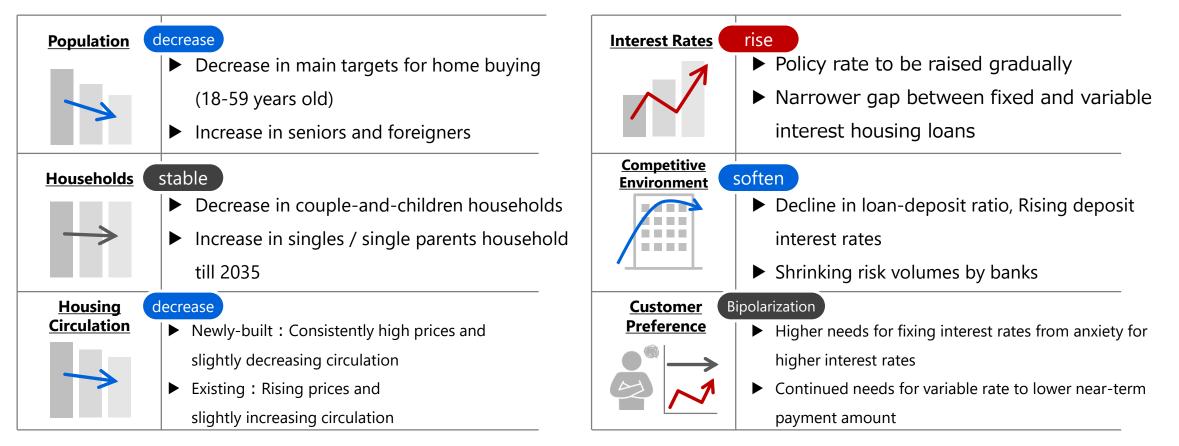


#### **Housing Market**

While total housing circulation is on a declining trend, housing needs for new customers are expected to increase

### **Housing Loan Market**

While the market is slightly decreasing from ¥20 trillion level, needs for housing loans are expected to increase from demand for fixing interest rates and/or from new customers



Source : Future Projections of the Number of Households in Japan, 2024 estimate by IPSS

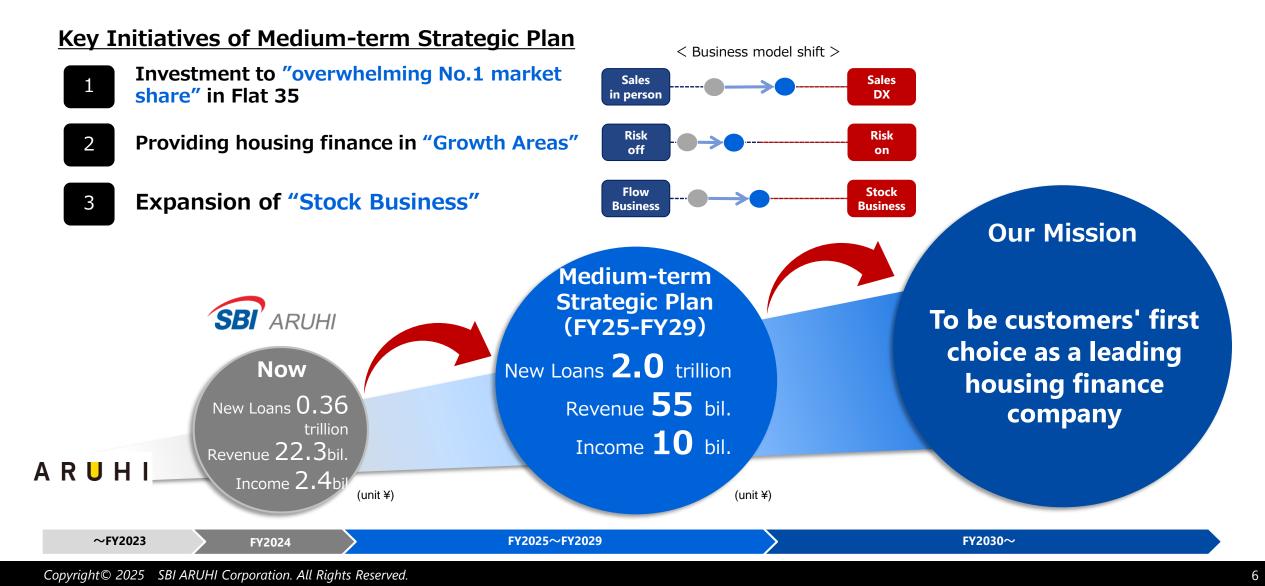


Formulate strategic directions based on outlook of business environment and facing challenges

Sources of	Challenges	Direction of Strategies
Competitiveness Sales Network	Sales channel model responding to changes in business environment	Develop sustainable growth model - Sales Channel Model 2.0
Operations	Increase in operational works from diversification of customer attributes	Build competitive operation model - Operational Excellence
Product Development Capabilities	Main products are of third-party development (Flat 35, bank agency) Some customer needs are not met	Strengthen proper loans Initiatives to growth areas
Profit Structure	Profit structure dependent on market conditions (mainly flow revenue)	Expand stock businesses (Over 50% stock revenue ratio)
Business foundation of and collaborations with the SBI Group	Utilization of SBI group's resources and functions is still developing	To become the core company for sales and operations in the SBI Group's housing finance sector

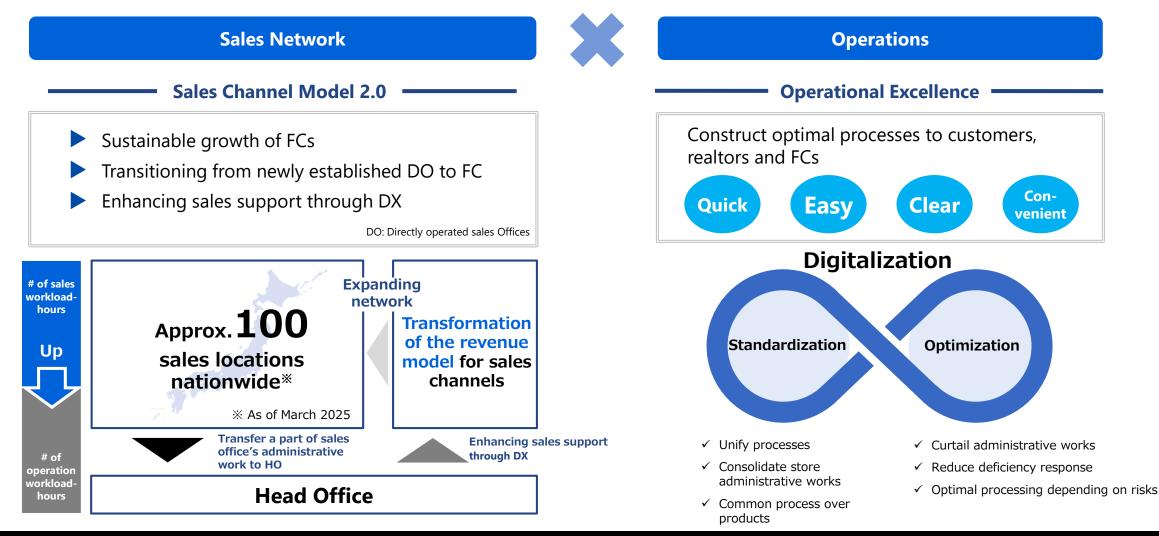


Formulate Medium-term Strategic Plan aiming to make SBI ARUHI a leading company in housing finance





Expand investment in "Sales Network" and "Operations", which are our strong points, and make our presence in Flat 35 market overwhelming

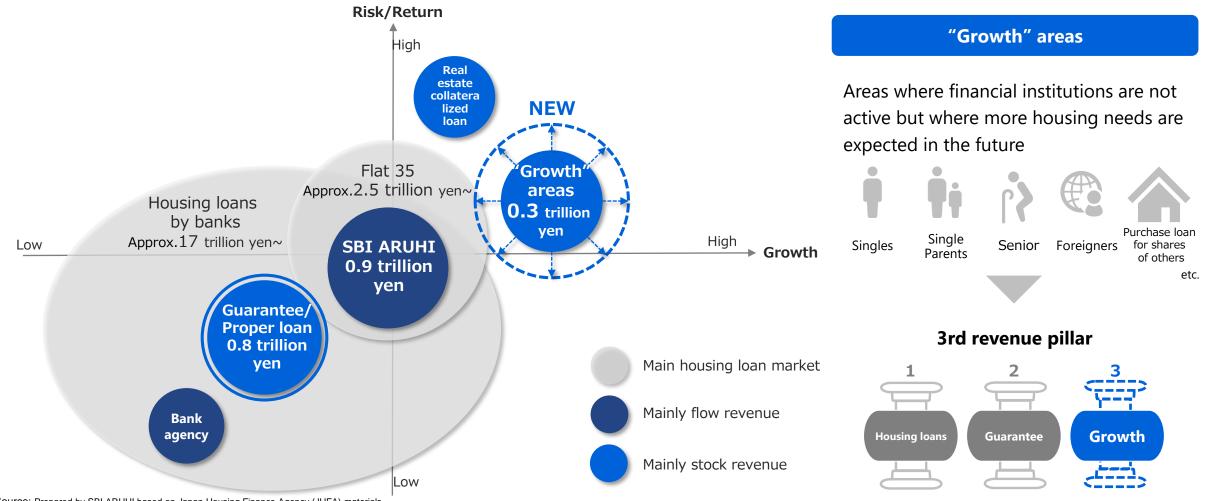


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# Key Initiatives | 2 Providing housing finance in "Growth Areas"



Focus on "Growth" areas where the number of households and housing circulations are expected to increase, making it our third revenue pillar after housing loans and guarantee



Source: Prepared by SBI ARUHI based on Japan Housing Finance Agency (JHFA) materials Illustrated above: FY2029 Forecast

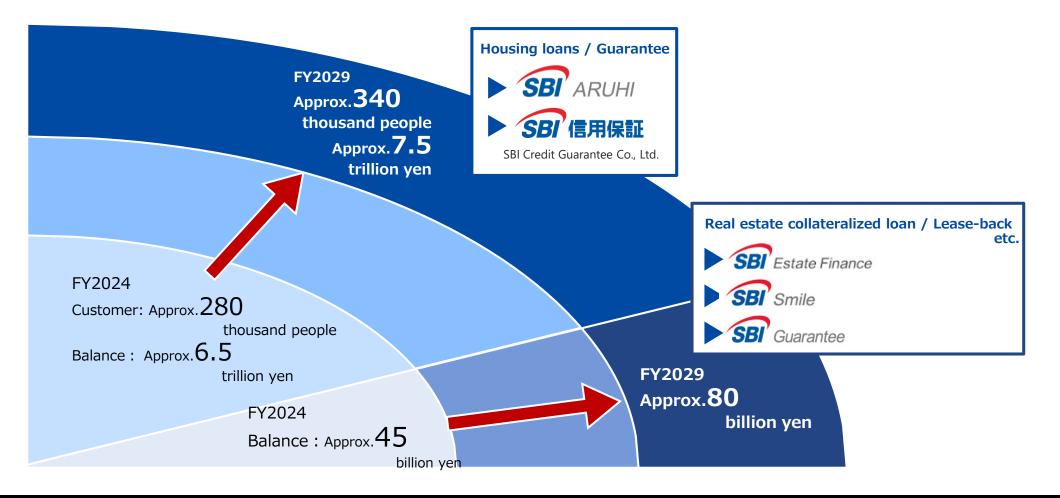
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# Key Initiatives | 3 Expansion of "Stock Business"



Balance of loan servicing asset of SBI ARUHI is second only to mega banks/net banks/mega trust banks

Try to create revenue opportunities by increasing touch points with customers

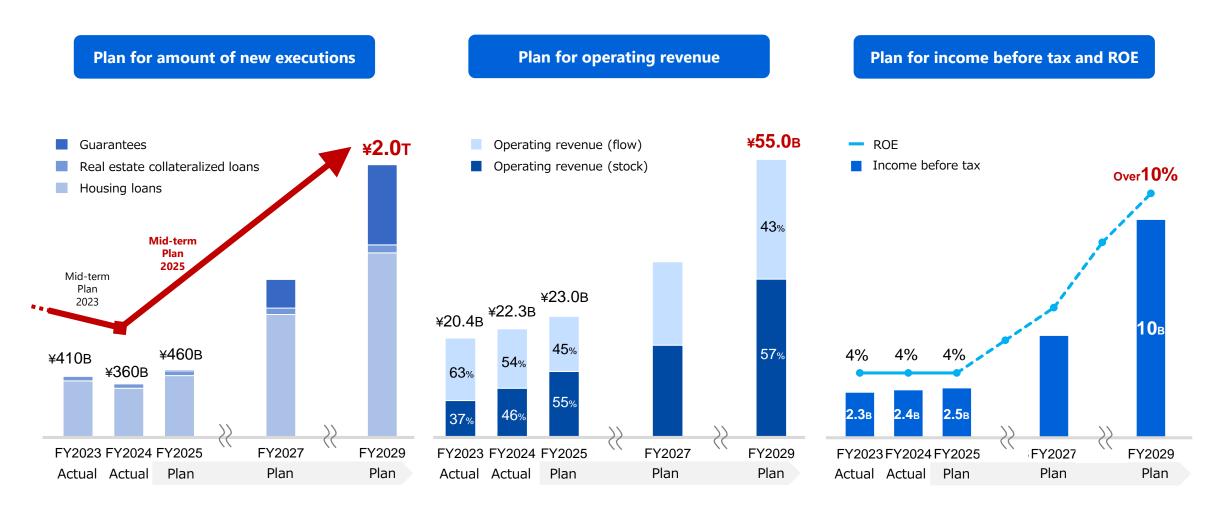


### **Numerical Targets**



Expect turnaround of new executions by tackling 3 key initiatives and by follow wind from market environment

Increase proportion of stock revenue to over 50% and realize stable income statement that is immune from market conditions





Strengthen initiatives for contribution to global environment and financial inclusion through enhancement of proper loans Continuous enhancement of "Compliance First" initiatives



Contribution to global environment

- Utilize JHFA systems and proper loans to
  - support buying high quality existing house
  - Promote environmentally friendly house
- Expand climate change disclosure based on TCFD
- Reduce GHG emissions through promotion of energy conservation
- Promote paperless and reduce postage costs through digitalization of housing loan processes



### Perform social responsibility

- Support child-rearing by increasing sales of Flat 35 by utilizing JHFA systems
- Strengthen initiatives for financial inclusion through proper loans
  - > Singles
  - > Single parents
  - > Senior
  - > Foreigners
  - > Purchase loan for shares of others



### Upgrade of governance

- Continuous enhancement of "Compliance First" initiatives
- Transition to a Company with an Audit & Supervisory Committee
  - > Focus on strategic discussions at BOD
  - > Strengthen monitoring function
  - Accelerate decision making by delegating the authority to make business decisions
- Newly establish a Management
   Committee to prevent arbitrary actions of the Executive Directors



### Continue DOE of approx. 4% for the purpose of stable shareholder return

Aim to enhance corporate value through expansion of dialogues with investors and upgrade of governance structure

Key Iter	ms	Details
For	estment in undation / fficiency	Plan to invest approx. ¥6 billion in 5 years to establish "Sales Channel Model 2.0", improve operational productivity, and product developments
Shareholder Return		<ul> <li>Achieve both growth investment and stable dividends to shareholders by comprehensively taking into account ROE level and financial leverage</li> <li>Aim to increase dividends through medium-to-long term profit growth</li> </ul>
	Payout Ratio	• Bottom of target payout ratio is $35 \sim 40\%$
	DOE	Plans to make stable dividends by setting out minimum target level of <b>DOE approx. 4%</b>
Expansion of dialogue with investors		<ul> <li>Expand disclosure including non-financial information and more dialogues with investors / analysts</li> <li>Create trust from capital market by feeding-back of opinions from the high-quality dialogues to management and reflecting them to management strategies</li> </ul>



In order to achieve management with consciousness of capital cost and stock price, the following KPIs have been set, and continuous improvement of ROE will be pursued



\*The number and amount of new loan executions represent the total of new housing loan executions, new real estate collateralized loan executions, lease-back and new guarantee executions

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